

NEWS RELEASE

[Witt-NR-04-2019_TEMPRO-showroom]

May 8, 2019

The WITTMANN showroom for temperature control technology and flow control

All areas where WITTMANN is active – robots and automation as well as the various auxiliary equipment segments – have seen considerable continuous growth since the turn of the millennium. In view of the global success and rapidly increasing market shares of WITTMANN products, it was finally decided to give every product group its own separate location. The Viennese facility for temperature control technology and flow control has recently been extended by adding a showroom that is also used as a demonstration room.



***The new showroom/demonstration room of the
Temperature and Flow Control Technology Department.***

At the beginning of 2016, the Temperature Control Technology Department moved into its own Viennese quarters in Percostrasse, the building previously occupied by the Material Handling Department before it was relocated to a new building in Wolkersdorf near Vienna. Not far from the Viennese facility for robots and automation systems, the building in Percostrasse has since been occupied exclusively by the Temperature Control Technology Department. Here, the production of temperature controllers and flow controllers takes place, and the R&D, Construction, Service and Sales Departments specializing in temperature control technology are also located here.

Sustainability is not only one of the most popular current buzzwords, but also stands for one of the goals to which WITTMANN is committed on all levels. In order to

pursue this idea including all of its sales-related, technological and economic aspects, it was considered indispensable to create a central place where the complete range of temperature control technology could all be presented together. This led to the construction of a special showroom for WITTMANN temperature controllers and flow controllers with state-of-the-art equipment. Following meticulous planning and careful design, the showroom was officially opened in autumn 2018.

In November 2018 and February 2019, the new showroom/demonstration room had to pass its first stress tests, when special training courses were held for service engineers from across Europe. Apart from such special events, the showroom is used for sales training sessions scheduled as required.

All WITTMANN temperature controllers and flow controllers, including all appliance options, are installed in the showroom for training purposes. Here, the various appliances can be inspected very closely and tested to the limit of their capacity: from simple flow controller models and temperature controllers with frequency-controlled pumps all the way to self-optimizing **FLOWCON plus** flow controllers in combination with temperature controllers with the **SpeedDrive** option.

The unanimously positive feedback the new showroom received from the international WITTMANN subsidiaries after the first major service training events has led to the implementation of subsequent customer training sessions together with representatives from the respective subsidiaries, which are now increasingly in demand. This type of training contributes to more customer loyalty, confirming to customers that they have made the right decision with their purchase of a WITTMANN appliance and preparing the ground for future investments in WITTMANN equipment.

The technical equipment of the showroom optimally supports practice-oriented training courses. For example, the appliance island equipped with high-end temperature controllers is available for use, making it possible to simulate processes under conditions which come very close to those in real production environments. This special equipment includes a **TEMPRO plus D** pressure device with a **SpeedDrive** pump, combined with a **FLOWCON plus** stand-alone system and a **TEMPRO plus D** pressure device in combination with a **WFC 180** (= Water Flow Control).

Particular emphasis should be placed on the fact that success in sales depends not only on the quality and reliability of the appliances, but also to a considerable extent on the quality of service to be expected when needed. In this connection, the WITTMANN service trolley should be mentioned, a tool trolley carrying the complete set of tools required for repairs and maintenance of temperature controllers and flow controllers. With the help of this tool trolley specially prepared for this purpose, WITTMANN service engineers are trained for troubleshooting and carrying out repairs by exactly the same methods as are applied in the field. In this way it is ensured once again that the training sessions held in the showroom and training room are not based just on theory, but that this “learning by doing” approach also ensures the required success in practice.



More views of the showroom/demonstration room.

The appliances for temperature control and flow control technology exhibited in the WITTMANN showroom:

Flow controllers

- **FLOWCON plus**, the intelligent flow controller from WITTMANN.
- **WFC 100** and **WFC 180** for controlling both flow volume and temperature.
- All other series of WITTMANN water flow controllers.

Temperature controllers

- **TEMPRO plus D90**.
 - **TEMPRO plus D140 to D180**, the high-performance pressure devices.
 - **TEMPRO plus D300** premium-class oil temperature controller for temperatures of up to 300 °C.
 - **TEMPRO plus D120-L** for large consumers.
 - **TEMPRO primus C120** with direct cooling water injection.
 - **TEMPRO basic C90** single-circuit appliance with indirect cooling.
 - **TEMPRO basic C140** pressurized single-zone appliance.
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The WITTMANN Group is a worldwide leader in the manufacturing of injection molding machines, robots and peripheral equipment for the plastics industry. Headquartered in Vienna/Austria, the WITTMANN Group consists of two main divisions, WITTMANN BATTENFELD and WITTMANN, which operate 8 production facilities in 5 countries, including 34 direct subsidiary offices located in all major plastics markets around the world.

WITTMANN BATTENFELD focuses on the independent market growth in the manufacturing of state-of-the-art injection molding machines and process technology, providing a modern and comprehensive range of machinery in a modular design that meets the actual and future requirements of the plastic injection molding market.

WITTMANN's product range includes robots and automation systems, material handling systems, dryers, gravimetric and volumetric blenders, granulators, mold temperature controllers and chillers. With this comprehensive range of peripheral equipment, WITTMANN can provide plastics processors with solutions that cover all production requirements, ranging from autonomous work cells to integrated plant-wide systems.

The syndication of the WITTMANN Group has led to connectivity between all product lines, providing the advantage plastics processors have been looking for in terms of a seamless integration of injection molding machines, automation and auxiliary equipment – all occurring at a progressive rate.

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